

Patient's Rights and Responsibilities

**LEWIS BLACKMAN
HOSPITAL PATIENT SAFETY ACT**

**Declaración de los Derechos y
Responsabilidades del Paciente**

**DECRETO DE LEWIS BLACKMAN SOBRE LA SEGURIDAD
DEL PACIENTE DEL HOSPITAL**



**LEXINGTON
MEDICAL CENTER**

Patient's Rights and Responsibilities

At Lexington Medical Center, we are committed to respecting the personal preferences and values of each individual. We consider you a partner in your health care journey. As a patient, we are committed to protecting and advocating your rights to be an active participant in your care and treatment decisions. These rights also apply to your representative in the event you are unable to exercise them.

Patient Rights:

- You have the right to considerate and respectful care regardless of race; color; national origin; age; sex; disability; personal, spiritual, cultural and religious values and beliefs.
- You have the right to appropriate aids and services, including qualified interpreters and written information in various formats. You also have access to language assistance services, including translated documents (available in Spanish) and oral interpretation to people whose primary language is not English.
- You have the right to know the name, title, and role of your caregivers to include students, residents, or other trainees.
- You have the right to be free from restraints and seclusion of any form that are not medically necessary.
- You have the right to every consideration of privacy including all communications and records. You will receive a Notice of Privacy Practices that describe the ways that we use, disclose and safeguard your medical information.
- You have the right to obtain from physicians and other direct caregivers relevant, current, and understandable information concerning diagnosis, treatment, and prognosis.
- You have the right to discuss and request information related to the specific procedures and treatments; as well as the risks involved and the medically reasonable alternatives and the accompanying risks and benefits.

- You have the right to consent or refuse any care or treatment, as permitted by law. You are entitled to other appropriate care and services or evaluate transfer to another hospital.
- You have the right to have your pain assessed and managed appropriately.
- You have the right to expect reasonable continuity of care when appropriate and to be informed of available and realistic patient care options when hospital care is no longer appropriate.
- You have the right to have a family member or representative of your choice and to have your own physician notified promptly of your admission.
- You have the right to designate visitors and to visitation privileges in accordance with the hospital visitation policy.
- You have the right to have an advance directive or designate a health care proxy with the expectation that hospital staff will honor the directive to the extent permitted by law and hospital policy. You may receive information or formulate an advance directive by contacting Guest Services at (803) 791-2342.
- You have the right to review your medical records and have the information explained or interpreted as necessary, except when restricted by law.
- You have the right to consent or decline to take part in clinical research. If you choose to decline, you will receive the most effective care the hospital provides.
- You have the right to know if this hospital has relationships with other health care facilities, educational institutions or other outside parties that may influence your treatment and care.
- You have the right to be informed of hospital policies and practices that relate to patient care, treatment, and responsibilities.
- You have the right to review your bill and have the charges explained to you. You have the right to request an itemized bill. Please contact Lexington Medical Center's Customer Service department at (803) 791-2300 to obtain an itemized bill.
- You have the right to know the immediate and long-term financial implications of treatment choices.

- You have the right to be informed of available resources for resolving disputes, complaints, and grievances. You may file a formal complaint by contacting the Action Line at (803) 791-2342; actionline@lexhealth.org or in person in the Guest Services office. You have the right to file a grievance with the state agency whether you first use our grievance process. You may contact the SC Department of Public Health at (803) 545-4370; 2600 Bull Street, Columbia SC 29201. You may also contact the following agencies to file a grievance:
 - » Hospital: DNV Healthcare USA Inc. at dnvhealthcare.com
 - » Ambulatory Surgery Centers: Office of the Medicare Beneficiary Ombudsman at cms.hhs.gov/center/ombudsman.asp

Patient Responsibilities:

You have responsibilities as a patient.

- You are responsible for providing, to the best of your knowledge, accurate and complete information on all matters relating to your health.
- You are responsible for asking questions when you do not understand about your treatment or care plan.
- You are responsible for following the treatment plan mutually agreed upon and to express any concerns you may have to follow or comply with the proposed care or treatment.
- You are responsible for assuring that the financial obligations of your health care are fulfilled as promptly as possible.
- You are responsible for following hospital rules and regulations affecting patient care and conduct.

Lewis Blackman Hospital Patient Safety Act

In accordance with Article 27 of the Hospital Patient Safety Act, you have the right to know who your caregivers are at all times. Abbreviations provided in this brochure are to assist you in identifying hospital employees and their roles in your care. If you have any questions regarding care providers, please ask a staff member to provide clarification.

Your attending physician is the person responsible for your care while you are hospitalized. Sometimes the attending physician may change depending on the type of care or services required for your care. Some attending physicians work closely with a physician assistant or nurse practitioner. These “affiliated professional staff” may be making treatment decisions and participating in your case. Affiliated professional staff are supervised by the medical staff of the hospital.

Lexington Medical Center's Anesthesia department consists of physicians who are anesthesiologists and nurses who are Certified Registered Nurse Anesthetists (CRNAs). The anesthesiologists medically direct the anesthesia care for all of LMC's facilities.

Lexington Medical Center supports the education and development of clinical trainees in the health care professions. Clinical trainees such as medical students may be involved in your care. Clinical trainees perform their duties under the direct supervision of an instructor, preceptor, physician, or other professional health care provider. They do not make treatment decisions.

Resident physicians (a physician who has completed all requirements for a medical doctoral degree and is engaged in post-graduate training in a specific specialty) are advanced clinical trainees and participate in patient care under the guidance of an attending physician. They are able to directly assist with care and make treatment decisions.

A medical student or resident physician may participate in your care. All clinical trainees can be identified as such by their name badge that clearly states their name and title.

It is your right at any time during your hospital stay to discuss your personal medical care with your attending physician (or designee).

Upon request, a nurse will provide you with your attending physician's telephone number and assist in placing the call. If you are unable to make a personal call, a nurse will call your attending physician (or designee) to inform him/her of your concern and your need to discuss your medical care concern. In addition, you may request at any time to speak with an LMC Administrator, Director, Manager or Supervisor to discuss concerns about your treatment plan or hospital care, or you may call the Action Line at (803) 791-2342.

Abbreviations Seen On Name Badges

General	Abbreviation
Administrator	Adm
Advanced Practice Registered Nurse	APRN
Assistant Vice President	Asst VP
Assistant	Asst
Associate	Assoc
Business Office Associate	BOA
Certified	Cert
Chief Executive Officer	CEO
Chief Information Officer	CIO
Clinical	Clin
Coordinator	Coord
Counselor	Coun
Director	Dir
Health	Hlth
Home	Hm
Medical	Med
Manager	Mgr
Patient	Pt
Registered	Reg
Representative	Rep
Specialist	Spec
Senior	Sr
Supervisor	Supr, Supv
Surgical, Surgery	Surg
Services	Svcs
Technician, Technologist	Tech
Therapy	Ther
Vice President	VP
Volunteer	Vol

Departments

Cardiac	Cardio
Cardiovascular Technician	CV Tech
Center(s)	Ct or Ctrs
Community Medical Center	CMC
Computed Tomography	CT
Echocardiogram Technologist	Echo Tech
Electrocardiogram Tech	EKG Tech

Electroencephalogram Tech	EEG Tech
Electronic Health Record.....	EHR
Emergency Department	ED
Health Information Management	HIM
Information Services.....	IS
Labor and Delivery	L&D
Lexington Medical Center	LMC
Neurology	Neuro
Obstetrics & Gynecology.....	OB/GYN
Orthopedics.....	Ortho
Outpatient	Outpat
Physician Network Services	PN or PNS
Positron Emission Tomography.....	PET
Pulmonary.....	Pulmon
Radiation Oncology	Rad Onc
Rehabilitation.....	Rehab

Laboratory Services

American Society of Clinical Pathologists.....	ASCP
Laboratory.....	Lab
Laboratory Technical Specialist	Lab Tech Spec
Medical Laboratory Tech.....	Med Lab Tech
Medical Technologist.....	Med Tech
Pathology Assistant.....	Path Asst
Phlebotomist.....	Phleb
Specimen Procurement & Procedure.....	SP&P

Nursing, Surgical & Related Services

Anesthesia	Anesth
Adult Nurse Practitioner.....	Adult NP
Care Team Technician	Care Team Tech
Certified Medical Assistant.....	Cert Med Asst
Certified Nursing Assistant.....	Cert Nursing Asst, CNA
Certified Registered Nurse Anesthetist.....	CRNA
Certified Surgical Technologist	Cert Surg Tech
Clinical Nurse Specialist	Clin Nurse Spec
Employee Health Nurse	Emp Hlth Nurse
Licensed Practical Nurse	LPN
Nurse Practitioner	NP
Nursing Technician.....	Nurse Tech
Nursing Assistant	Nursing Asst
Operating Room (Surgery) Tech.....	OR Tech
Orthopedic Nurse Tech	Ortho NT
Patient Care Administrator.....	PT Care Adm
Patient Care Associate.....	PT Care Assoc
Patient Care Technician	PT Care Tech
Registered Nurse	RN
Surgical Technician	Surg Tech

Pharmacy Services

Certified Pharmacy Tech	Cert Pharm Tech
Clinical Pharmacist	Clin Pharm

Doctor of Pharmacy	Pharm D
Intravenous Pharmacy Tech	IV Tech, IV Pharm Tech
Pharmacy	Pharm
Registered Pharmacist	RPh

Physician & Physician Extenders

Advanced Practice Provider	APP
Doctor of Osteopathy.....	DO
Medical Doctor	MD
Physician Assistant	PA
Resident Physician	Resident

Radiology Services

Computer Tomography Technologist	CT Tech
Dual Energy X-ray Absorptiometry	DEXA
Magnetic Resonance Imaging Tech	MRI Tech
Mammography Technician	Mammo Tech
Nuclear Medical Technologist.....	Nuc Med Tech
Radiation, Radiologic or Radiological Technologist or Tech.....	Rad Tech, RT
Special Procedures Technologist	Spec Proc Tech

Rehabilitative Services

Certified Occupational Therapist Assistant	Cert OT Asst
Physical Therapist.....	PT
Physical Therapist Assistant.....	PTA
Occupational Therapist.....	OT

Respiratory Therapy Services

Certified Respiratory Therapist/Tech	Cert Resp Ther/Tech
Respiratory	Resp
Registered Respiratory Therapist.....	Reg Resp Ther

Other Departmental Abbreviations

Behavioral	Behav
Catheter Lab.....	Cath
Cystology.....	Cysto
Endoscopy.....	Endo
Enterprise Resource Planning	ERP
Extract Transform Load.....	ETL
Neurophysiology	Neuro
Occupational Health	Occ Hlth
Operating Room.....	OR
Orthopaedic.....	Ortho
Pathology	Path
Pediatric.....	Ped
Programmer	Prog
Pulmonary	Pulm
Quality Assurance/Quality Control.....	QA/QC
Rehabilitative	Rehab
Respiratory	Resp
ST-Segment Elevation Myocardial Infarction.....	STEMI



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